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September 29, 2007

Statewide Roofing P.O. Box 151 Port Byron, New York 13140 Attn.: Donald Dennis

## Dear Don:

For twenty years you have maintained the slate roof on our Ward Wellington Ward home in the Strathmore area of Syracuse. You and your staff have a professional and courteous demeanor. Your cost estimates are always accurate. When additional work is needed you contact us before you move forward. When you say that you will perform a job on a particular day you do so. Your people are prompt. Every employee is polite and considerate. They work as quietly as possible. They clean up their worksite conscientiously.

Our slate roof was built in 1919. It has been impeccably maintained by Statewide Roofing. Your knowledge of roofs is unparalleled. You have annually replaced slate that was damaged by our harsh upstate winters. Over the years you have also expertly replaced copper gutters and valleys. You have advised us ahead of time of repairs that would be needed so that we could budget for them.

When we had a leak in a porch roof you had your team at the house that day to repair a minor leak. You even called later in the week to make sure that everything was dry! The customer service provided by Statewide Roofing is old-fashioned, honest, and efficient. The work product is state-of-the-art. No one knows more about care and maintenance of slate roofs than Statewide Roofing.

Without reservation and with great enthusiasm I recommend Statewide Roofing.

Very truly yours,

Margaret R. Ryniker
Attorney at Law

MRR/srm